

July 1, 2009 / Revised November 15, 2017

RE: SHC Policy on Appointment Cancellations and “No Shows”

Due to high patient demand and the limited availability of appointments, students who miss their appointment will be charged a \$10.00 NO SHOW fee. A \$10.00 LATE CANCELLATION fee will be assessed if an appointment is not canceled prior to the scheduled time for a medical appointment, or at least 24 hours prior to a physical therapy or mental health appointment. Call 608.785.8558 (day or night) or access the SHC MyHealth Portal at <https://myhealth.uwlax.edu> to cancel or reschedule your appointment.