

Jennifer and Mike Hansen CBA Staff Excellence Award is a distinguished recognition that celebrates the outstanding contributions and dedication of staff members who have significantly enhanced the college's operations, mission, and overall effectiveness. The following are some of the key evaluation criteria typically considered for the award.

1. **Exemplary Service:** The degree to which the staff member consistently delivers exceptional service to students, faculty, colleagues, and external stakeholders. This includes responsiveness, professionalism, and the ability to go above and beyond in meeting the needs of the college and its community.
2. **Innovation and Efficiency:** The ability to contribute innovative ideas, processes, or solutions that enhance the effectiveness and efficiency of the college's operations. This may involve streamlining procedures, implementing new technologies, or finding creative ways to improve workflow and resource utilization.
3. **Collaboration and Teamwork:** The staff member's capacity to work collaboratively with colleagues and teams within the college. This involves fostering a positive and supportive work environment, actively participating in team efforts, and contributing to a culture of collaboration and mutual respect.
4. **Leadership and Mentorship:** Demonstrated leadership within the staff member's role, which may include taking initiative, assuming responsibilities beyond the scope of their position, and serving as a role model to colleagues. Additionally, mentorship or guidance provided to other staff members or students is considered.
5. **Student Support and Engagement:** The extent to which the staff member has contributed to enhancing the student experience within the College of Business Administration. This may involve providing academic advising, career counseling, or organizing events and programs that promote student engagement and success.
6. **Adaptability and Resilience:** The ability to adapt to changing circumstances, handle challenges effectively, and maintain a positive attitude during times of uncertainty. This includes the capacity to respond to unexpected situations with professionalism and grace.
7. **Commitment to Diversity, Equity, and Inclusion:** The staff member's commitment to fostering diversity, equity, and inclusion within the college. This may involve initiatives aimed at promoting a welcoming and inclusive environment for all members of the college community.
8. **Professional Development:** The staff member's dedication to continuous professional development and growth. This includes participation in relevant training, conferences, workshops, or other activities that enhance their skills and knowledge, benefiting both their personal growth and the college's mission.
9. **Positive Impact on College Culture:** The staff member's contribution to creating a positive and supportive organizational culture within the College of Business Administration. This involves behaviors and actions that contribute to a workplace environment characterized by respect, collaboration, and a shared commitment to the college's mission.

The criteria mentioned above provide a structured framework for evaluating the excellence and impact of staff members within the college and for identifying deserving recipients of this prestigious award.