

## 2024 Jennifer and Mike Hansen CBA STAFF EXCELENCE AWARD RECIPIENT Mary Grattan

Mary is a dedicated member of the College of Business Administration and UWL community. With a background as an Academic Department Associate (ADA) in multiple departments before becoming the executive assistant in the dean's office, Mary has demonstrated her reliability and wealth of institutional knowledge. She has been a valuable resource for department chairs and ADAs, always ready to provide guidance and support. Mary's involvement in university committees and advocacy for staff highlights her commitment to the university's success.

In addition to her administrative duties, Mary has played a key role in driving innovation and efficiency within the College of Business Administration.

Her efforts in transitioning to a digital environment and developing processes for room scheduling have been instrumental in improving operations. Mary's leadership and mentorship extend to training new ADAs, hosting informative sessions, and coordinating professional development opportunities for university staff. Mary's dedication to student support and engagement is evident in her mentorship of student workers.

She maintains her professional development through memberships in organizations like the International Association of Administrative Professionals and attending conferences.