2021-22
UW-LA CROSSE
GRADUATE STUDIES
ONLINE AND DISTANCE
STUDENT
RESOURCE GUIDE
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What a difference a year makes. When I revised this message for the 2020-21 version of the student resource guide, we had just completed two weeks of campus shutdown, and we were about to start online teaching for all spring classes. This year we are welcoming many staff back on campus in a few weeks, and anticipate that on-campus programs will have primarily in-person classes this fall.

As challenging as the last year was, it also taught us a lot about how to support folks with whom we are connecting remotely. I am hopeful that our experience over the past year with online teaching, online meetings, and online events means that you will find the quality of our online programs even higher than it was before.

The information presented here will help you as you prepare to start your graduate education at UWL. Don’t hesitate to reach out if other questions arise.
Even though you may never need to come to campus, it might be interesting for you to see what UW-La Crosse looks like. Admissions has a virtual tour for you to explore, which is linked below.

Virtual Tour
<table>
<thead>
<tr>
<th>Campus Resource Offices</th>
<th>Contact Information</th>
<th>Email Address</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Academic Advising Center</strong></td>
<td>Phone: (608) 785-6950</td>
<td>E-mail: <a href="mailto:advising@uwlax.edu">advising@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/info/academic-advising/">https://www.uwlax.edu/info/academic-advising/</a></td>
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<tr>
<td><strong>Bookstore</strong></td>
<td>Phone: (608) 785-8855</td>
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<td><a href="http://www.uwlax.edu/bookstore/">http://www.uwlax.edu/bookstore/</a></td>
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<tr>
<td><strong>Career Services</strong></td>
<td>Phone: (608) 785-8514</td>
<td></td>
<td><a href="https://www.uwlax.edu/aaccs/">https://www.uwlax.edu/aaccs/</a></td>
</tr>
<tr>
<td><strong>Cashier’s Office</strong></td>
<td>Phone: (608) 785-8719</td>
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<td><a href="http://www.uwlax.edu/cashiers/">http://www.uwlax.edu/cashiers/</a></td>
</tr>
<tr>
<td><strong>Campus Climate</strong></td>
<td>Phone: (608) 785-5094</td>
<td>E-mail: <a href="mailto:campusclimate@uwlax.edu">campusclimate@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/campus-climate/">https://www.uwlax.edu/campus-climate/</a></td>
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<td><strong>Counseling and Testing Center</strong></td>
<td>Phone: (608) 785-8073</td>
<td></td>
<td><a href="https://www.uwlax.edu/counseling-testing/">https://www.uwlax.edu/counseling-testing/</a></td>
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<td><strong>Diversity and Inclusion</strong></td>
<td>Phone: (608) 785-5097</td>
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<td><a href="https://www.uwlax.edu/diversity-inclusion/">https://www.uwlax.edu/diversity-inclusion/</a></td>
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<td><strong>Eagle Help Desk</strong></td>
<td>Phone: (608) 785-8774</td>
<td>E-mail: <a href="mailto:helpdesk@uwlax.edu">helpdesk@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/its/client-services-and-support/eagle-help-desk/">https://www.uwlax.edu/its/client-services-and-support/eagle-help-desk/</a></td>
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<tr>
<td><strong>Equity and Affirmative Action</strong></td>
<td>Phone: (608) 785-8541</td>
<td>E-mail: <a href="mailto:aad@uwlax.edu">aad@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/equity/">https://www.uwlax.edu/equity/</a></td>
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<td><strong>Human Resources</strong></td>
<td>Phone: (608) 785-8013</td>
<td>E-mail: <a href="mailto:hrinfo@uwlax.edu">hrinfo@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/human-resources/">https://www.uwlax.edu/human-resources/</a></td>
</tr>
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<td><strong>International Education and Engagement</strong></td>
<td>Phone: (608) 785-8016</td>
<td>E-mail: <a href="mailto:international@uwlax.edu">international@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/international-education/">https://www.uwlax.edu/international-education/</a></td>
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<td><strong>Multicultural Student Services</strong></td>
<td>Phone: (608) 785-8225</td>
<td>E-mail: <a href="mailto:omss@uwlax.edu">omss@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/multicultural-student-services/">https://www.uwlax.edu/multicultural-student-services/</a></td>
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<td><strong>Office for Financial Aid</strong></td>
<td>Phone: (608) 785-8604</td>
<td>E-mail: <a href="mailto:finaid@uwlax.edu">finaid@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/finaid/">https://www.uwlax.edu/finaid/</a></td>
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<tr>
<td><strong>Graduate &amp; Extended Learning</strong></td>
<td>Phone: (608)-785-8124</td>
<td>E-mail: <a href="mailto:gradstudies@uwlax.edu">gradstudies@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/graduate-studies/">https://www.uwlax.edu/graduate-studies/</a></td>
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<td><strong>Pride Center</strong></td>
<td>Phone: (608) 785-8887</td>
<td>E-mail: <a href="mailto:pridecenter@uwlax.edu">pridecenter@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/pride-center/">https://www.uwlax.edu/pride-center/</a></td>
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<td><strong>Records and Registration</strong></td>
<td>Phone: (608) 785-8576</td>
<td>E-mail: <a href="mailto:records@uwlax.edu">records@uwlax.edu</a></td>
<td><a href="http://www.uwlax.edu/records/">http://www.uwlax.edu/records/</a></td>
</tr>
<tr>
<td><strong>Student Life</strong></td>
<td>Phone: (608) 785-8062</td>
<td>E-mail: <a href="mailto:studentlife@uwlax.edu">studentlife@uwlax.edu</a></td>
<td><a href="https://www.uwlax.edu/student-life/">https://www.uwlax.edu/student-life/</a></td>
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GETTING STARTED AT UWL
This is the official identification card for all students. You may wish to have your UWL ID as part of your graduate school memorabilia—it may also get you a student discount! Photos for ID cards can be submitted online, and the ID Card Office will mail your ID to you if requested.

VISIT THE FOLLOWING FOR MORE INFORMATION

Eagle ID Page
The Cashier’s Office website is where you will find information about tuition, fees, billing, and deadlines. You can contact the Cashier’s Office by calling 608-785-8719 or by emailing cashiers@uwlax.edu.

For more information about the costs of attending UWL, please check the link below.

VISIT THE FOLLOWING FOR MORE INFORMATION:

Cashier’s Office  Cost of Attendance
Consider connecting with the Financial Aid office to discuss your financial needs as well as any funding options that might be available to you. Our specific Financial Aid consultant for graduate students is Christina Hayes.
INFORMATION TECHNOLOGY SERVICES
WINGS is the UWL student information system. The software provides UWL students, faculty and staff with access to information related to recruiting and admissions, records and registration, financial, bill payments, and self-service options. See Registering for Classes for more information on that topic.

To Learn More Visit:

WINGS Help
Whether you are new to campus and need to set up your password, your password has expired, or you happen to forget it, UWL’s ITS offers an easy way to reset your password. Follow the link below.

Password Management
Virtual Desktop allows UWL students, faculty, and staff to access a Windows computer desktop from their own personal computers, either on campus or from another location. This virtual desktop looks similar to the ITS Computer Classrooms and Labs desktop. To use the virtual desktop you only need to download a small software program to your computer. Anything saved on the virtual desktop will be lost, so be sure to save it elsewhere.

Learn more about Virtual Desktop:

Virtual Desktop
Eagle Help Desk is dedicated to helping students and faculty with technology requests. They are located in Room 103 Wing Technology Center, or you can submit a Web Help Desk Ticket.

Students in Data Science, Healthcare Administration, Information Technology Management, and Cybersecurity with questions related to Canvas: please visit https://ce.uwex.edu/technical-support/ or call 877.724.7883, instead of contacting the Eagle Help Desk.

Learn More Here:

Eagle Help Desk
ENROLLMENT PROCEDURES AND POLICIES
REGISTERING FOR CLASSES

Before registering for classes, reach out to your program director and/or advisor. Your enrollment date and time is located in your WINGS Student Center. There is a non-refundable registration fee. Students in UW Collaborative graduate programs will need to use permission numbers to enroll - reach out to your program director if you need help.

To Register for Classes:

1. Log on to WINGS with your NetID and Password
2. Go to the Student Center
3. Select “Enroll” under Academics
To receive financial aid as a graduate student, you must be registered for a minimum of 5 credits. You must be registered for 9 credits to be considered full-time. The recommended full-time load is 12 credits per semester. The maximum course load for graduate students is 15 credits per semester and 9 credits during a 12-week summer session. Please see your graduate program director for program-specific requirements.

**For international students:**

To maintain legal immigration status, international students must be enrolled full-time each semester for no less than 9 credits. Failure to maintain full-time status can result in the loss of F-1/J-1 student visa benefits.

**For more information, check out the Graduate Catalog:**

[Graduate Catalog](#)
To stay in good academic standing, graduate students must maintain at least a 3.0 cumulative grade point average. Any student receiving a D or F in a graduate course will be dismissed from graduate study. Dismissed students may petition with their graduate program for readmission.

Students must complete their degree within seven years of enrollment.

For more information, check out the Graduate Catalog.
CAMPUS RESOURCES FOR GRADUATE STUDENTS
Through diversity, inclusion, and engagement, we can achieve Inclusive Excellence. UWL provides a wide range of resources and services related to diversity and inclusion.

Learn More Here:

- Diversity and Inclusion Website
- Diversity Resources
- Student Organizations
Graduate Studies staff working in Graduate & Extended Learning are dedicated to serving graduate students. We also offer a variety of grants to support graduate student research, service projects, and professional travel—see the web page for more information. We also work with graduate students on thesis and dissertation editing and final approval. We are located in 205 Morris Hall.

See How Graduate Studies Can Help You:

Graduate Studies
Distance and online students are welcome to join the Graduate Student Organization, which provides an opportunity for students from different programs to meet and network, while also advocating for their own programs. You are also eligible to serve on one of several university committees which have seats for graduate students—check out the options.
Murphy Library is a graduate student’s resource for research projects or a quiet space to study. The library offers online databases that students can utilize for their projects and research. The library offers many services such as borrowing, resource sharing, interlibrary loans, and course reserves. For more detailed information on the library and information about how to access resources from off campus, check out the links below.

Learn More Here:

- Murphy Library
- Off-campus access
The UWL Writing Center accepts digital submissions so it is easy to use their services as an online or distance graduate student. Visit their website to learn about the submission process and the type of feedback you can expect from a tutor.

Learn More Here:

Writing Center
Several members of the Mathematics & Statistics Department and their students are available to help with statistical projects, including sampling and experimental design, data analysis, and interpretation of statistical results.

Learn More Here:

Statistical Consulting Center
Graduate school puts unique pressure on you as a student, particularly if you are balancing work and school at the same time. The Counseling & Testing Center provides counseling services to all students, although an extra fee may pertain to students in online programs. Contact them to learn more.

Learn more here:

Counseling & Testing Center
UWL Career Services provides resources to students looking for part-time jobs or searching for their post-professional degree career such as resume reviews, interview preparation, finding careers, and more.

Handshake is UWL’s online career services management system that provides students access to job, internships, and other career resources.

Learn More Here:

Handshake  Career Services
While plans are still in development for how much will happen on campus during the 2020-21 academic year, we are confident that we will see greater attention paid to providing online access for events. Check out the campus calendar and watch for email from the Graduate Studies Office about online events to engage with.

Learn More Here:

Campus calendar
UWL has a graduate newsletter with a focus on graduate student relevant information, workshops, and events as well as spotlights on graduate students across disciplines. UWL also has a student run newsletter called The Racquet that covers campus news and a newsletter for Alumni called The Lantern.