



UNIVERSITY OF WISCONSIN–LA CROSSE STUDENT ASSOCIATION

2244 THE U 1705 BADGER STREET LA CROSSE, WI 54601 (608) 785-8775

Student Senate Agenda

Date: **December 11, 2019**

Time and Location: **6:00pm Student Senate Chambers; The U**

- I. Call to Order
 - a. 6:02 p.m.
- II. Roll Call
- III. Consent Agenda
 - a. Swear in Senator Lee
 - b. Approval of Agenda
 - c. Approval of Minutes
 - i. McClain: Moved
 - ii. Cayo: Seconded

PASSES

- IV. Guest Speakers
 - a. **DUO: Mohamed Elhindi & James Jorstad**

Elhindi: We spent a lot of time designing this room. Thank you for allowing us to be here. We are here to talk about two step authentications. How many of you use a service to log in to things? DUO is what we'll be using. The faculty and staff will be using this. Our ultimate goal is to protect you, your record, and your information. If one person gets your password, a lot can happen. DUO works with information security. Jim is going to take you through the logistics of what we will be accomplishing.

Jorstad: I want to give an introduction. Mohamed is correct, we did this with faculty. A couple years ago, we had about 1,000 student accounts hacked right before the semester started. Microsoft will disable your account. It takes about twenty minutes to fix it. If there's an issue we want to make sure you're aware of it. We do track how many times you open our emails. Generally, 50% of the student body opens our email. The average is 16%. We use email and video, 5,000 of you have viewed the video that discusses not opening links. Very simply, you log in to your account and look at your cell phone. Then you get access. We want you to use your smartphone, that is the preferred way to do this. You can download the apps off of google play store or apple store. We have to work by timelines. We started in November the most important day is February 3rd. If you want to download the app you can do it. In a couple weeks those who want to get ahead of the game can log in early. You log in, and what's going to happen is it's going to walk you through the steps. You're going to get this screen that says, "Send me a push". If you have a cell phone you just hit the button and then you're in. This will impact Office 365, E-mail, WINGS, and Canvas. It will become very natural once you use it. We have some support systems set up. How do we fix it when there's a problem? HELP desk, walk in. We have a self-service portal for problems. We have a web help desk ticketing, and a knowledge base. Now, the day you got that down pretty well. Another important day is February 6th. That day, Olivia will be in the Union to help you. I think it's good to have us there to help you. That's all there really is to do. Now, ask some questions.



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Hansen: Is the key fob free? Or how much is it?

Elhindi: The fob will be available in the bookstore. I don't know the price because it isn't available yet. We do not believe many people will need a fob. If you don't have an FOB, you can use your flip phone through text message.

Hansen: Will the fob be something to be returned?

Elhindi:

Jorstad: As long as you have WIFI that will be fine.

Ericson: How long will you have to use the DUO authentication to log in?

Elhindi: Twelve hours. That's not the security.

Ericson: What does it prevent?

Elhindi: Hacking, phishing, cyber security is safer.

Ericson: How would it prevent phishing attacks?

Elhindi: It would prevent people from getting the password.

Jorstad: It also comes down to not clicking the link. Phishing is much more sophisticated. Since they could get into your account, they may be able to get into other attacks. I have to make a judgement call, but when I see something that looks like 6-12 people immediately clicking it and giving away their information, I have to email.

Packard: Why would the app need access to your camera?

Elhindi: If you got a QR code, it's to prove you're the one on that account.

Moralez: In the event I lose my phone or break it, what do I do to log in to my account?

Elhindi: We can generate a code for you. That would make sure you're the person you're supposed to be. How many people here have lost their phone? My daughter keeps losing her phone every time a new one comes out.

Schock: I have two questions. With the every twelve hours thing, even on my laptop, I log into the same canvas page. Every twelve hours I have to do this.

Elhindi: Yes.

Schock: I don't think this is going to be accepted well. Student's I don't think are going to love it. I definitely think that when a student has a paper due and have to log in with this code, they won't like it and will get frustrated.

Elhindi: I 100% agree with what you said. We're going to work with you folks to make sure we address you. Our goal is to expect things like that and to work with you and address any challenges. We're going to ask for your help and we want to partner with you.

Jorstad: It was difficult and different. But once we've done it, they don't really think about it anymore. We have crisis' where we have to log in and it gets annoying but because it's such a risk, we are trying to stop this infiltration. We have had people impact things. That's why this is a very difficult time for us. This is also from UW System, not something we dreamed up ourselves.

Elhindi: UW Madison implemented it and it's going pretty well. UW Eau Claire did it, Stout did it and it went well with both of them.

Kohlmeyer: How do you protect your phone from the hacks and the phishing? Is it just on one's laptop?

Elhindi: It works with the accounts, not the products.



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Packard: I'm curious about the cost. The feedback is that some don't like having to have the app on their phone. Some professors have preferred the fob but then there's the question of cost to students and how to evaluate that cost. And if it's coming out of the bookstore. Is it a cost that you just use it and then get it back?

Elhindi: Some are \$25, some are \$15, some are \$5. I see the one for \$5 but the one pictured here is \$50. Textbook rental is looking at buying with fair prices.

Moralez: Say I lost my phone on Friday. I have an assignment due over the weekend. Is your office available over the weekend? Am I losing access all weekend?

Elhindi: We have the self-service access online from any computer. We do not have weekend hour support, but you send an email to someone and we will get back to you. The self-service will save you. My advice to you is that if you take a screenshot that it isn't working well and send it then professors will be more understanding.

Jorstad: This does not monitor the email account. I do get an email at ITS, really you should get the email help desk email not ITS. I've never seen DUO down; we can reset things pretty quickly. When it's down, we are impacted as well. What can we do to make it better for you? Your feedback is well taken. What can we do to make it easier?

Packard: At the end of that twelve hours, will it log you out?

Elhindi: It won't log you out. It will just ask for the authentication with a pop up then you can go right back to working.

Jorstad: It will be the green check mark and you're in.

Elhindi: If it's twelve hours of working, you should take a break. We are your partner in this process. My office is open, his office is open, we are more than happy to talk with groups and clubs.

V. General Student Body Open Forum

NONE

VI. Officer Reports

- a. President: **Sita Agterberg**
 - i. Have a good break!
- b. Vice President: **Dana Nielsen**
 - i. Reminder to update me if you have committee conflicts.
 - ii. Please don't pin salsa picante hot sauce packets to the walls.
 - iii. Good luck on finals!
- c. Chief of Staff: **Mark Moralez**
 - i. Good luck on finals.
- d. State Affairs Director: **Alex Becker**
 - i. I had a report, but it can wait.
- e. Local Affairs Director: **Bennett Thering**
 - i. Happy Holidays.
- f. Inclusivity Director: **Faith Fisher**
 - i. Good luck with finals and has a good break!
- g. Public Relations Director: **Olivia Ahnen**
 - i. Good luck with finals!



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- h. Sustainability Director: **Samantha Wolfe**
 - i. Plastic bag update
 - 1. Rec Sports Clubs: 74 pounds
 - 2. Whitney: 12 pounds
 - ii. Met with Dan Sweetman Friday
- VII. Advisor Reports
 - a. Good luck on your finals, study hard, enjoy your break. Spring semester will fly by. There's a lot to do. Come back relaxed and we'll have a great spring semester.
- VIII. Committee Reports
 - a. Wolfe: Green Fund Ad Hoc met and we talked about some really great stuff and the future and some green fund requests. We also talked about guest speakers.
 - b. Thering: SUFAC met and we allocated money for the speaker fund. One we just need more information on, so we tabled that. And the bike share discussion, SUFAC did not pass it. We had discussed voting it as is and that was a unanimous down vote. There was a 4-2 vote that would have allowed the University to have two stations and it would have cost as much money.
 - i. Jaume: I was wondering about the speaker fund, how much notice do they need to give?
 - ii. Thering: SUFAC just decided to do this to spend some reserves, there was a three-and-a-half-week window, but we wanted it to be in by the end of the semester.
 - c. Myers: International Education committee met, if you guys are interested in traveling. They have approved several trips to a lot of places. Also, please vote for me for senator next semester. I've had fun.
- IX. Organizational Reports
 - a. Ericson: We approved three mini-green fund grants. We're at about \$150,000 left now.
- X. Unfinished Business
 - Nielsen: The whole senate will join the committee for the committee of the whole. Please consider all of the resolutions. We will create two lists, one with resolutions we approve and one with resolutions we reject.
 - Wiza: Moved.
 - Ozolins: Seconded.
 - PASSED
 - COMMITTEE OF THE WHOLE
 - Senator McClain will be acting chair.
 - McClain: The committee would like to recommend that we approve the LED Lights in Laux hall, the LED lights in the REC, the Veteran's Walkway lights, and the portable lights. With recommendations for Laux Lights. The committee would recommend failing the biodegradable cups.
 - Cayo: Motion to make the amendments.
 - McClain: Seconded.
 - PASSED.
 - a. SA1920-031: **Resolution to Approve the Green Fund Request for LED Lights in the Exterior Veteran's Walkway**
 - McClain: Call to question.
 - Wiza: Seconded.



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PASSED

- b. SA1920-32: **Resolution to Approve the Green Fund Request for Portable LED Lights**

Wiza: Call to question.

McClain: Seconded.

PASSED

- c. SA1920-33: **Resolution to Approve the Green Fund Request for LED Lights in the Recreational Eagle Center**

Fields: Call to question.

Yuengst: Seconded.

PASSED

- d. SA1920-34: **Resolution to Approve the Green Fund Request for Biodegradable Smoothie Cups**

Ozolins: Call to question.

Hansen: Objection.

Hand vote.

Objection rejected.

Lichtfuss: Second call to question.

NOT PASSED

- e. SA1920-35: **Resolution to Approve the Green Fund Request for LED Lights in Laux Hall**

Yuengst: Call to question.

Fields: Seconded.

PASSED

XI. New Business

XII. Discussion

- a. Card access required at Res Halls 24/7: **Dana Nielsen**

- i. Nielsen: This would make all student halls

Lichtfuss: I'm not feeling it. As an RA it's enough of an issue during Oktoberfest. They don't remember their card all the time, that's just my first thought. It's not that... I'm curious to hear reasoning. Obviously, safety, which I'm for. I'm a slight no right now.

Yuengst: I transferred from River Falls. They do lock their dorms 24/7. I kind of like not having to do that, because you don't have to go run and let your friends in. I get the safety behind it, but it was a different kind of inconvenience. I did adapt to it.

Moralez: I'm an RA and I don't like this. I know for a fact I have residence text me when they're locked out as it is. If this was a regular thing, I don't know. I understand the safety issue I just don't think this is the route to go.

Fisher: I was an RA, I liked it because if you do live on campus and you are walking from a different part of the campus. It's convenient to have the doors that are closer to you. Going to Eagle from Wentz, it's always a hassle to go around. There also aren't blue lights, but that's my personal opinion.

Schock: It would be locked 24/7. So, someone who lives on campus has to swipe in to get into their own dorm, but also any other dorm on campus?



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Agterberg: You would have to swipe in all the time. Everyone who lives on campus should have access to all the dorms. It doesn't make sense to have them shut all the time. That's what we would do if that did happen.

Schock: So, after 10 p.m. I would be able to get into my own dorm, but after 10 p.m. I wouldn't be able to get into say Eagle. From a specific time to a specific time anyone could get in. I don't like this because it makes the divide bigger for those on campus and off campus. I don't know what feedback Res Life got from this. But it maybe sounds like they didn't get any feedback.

Nielsen: I think a lot of students took a survey and they said no but they're doing it any way.

Schock: I think they're doing it against student wishes, and it feels insulting that their minds won't change even after we give our opinion.

Lyon: I live in res life right now. Having to take my card out with full hands is hard. So, are they implanting it?

Nielsen: It's happening during break.

Lyon: I really don't think freshman are going to like having to relearn.

Agterberg: They say it's a safety thing. They've seen safety things. They've seen spurred this. They don't want that to happen. For there to be backlash later if something were to happen.

Lichtfuss: It's not hard to sneak in after someone swipes in. Do I have access to every door or just the front? And when is the back door locked? Would the back door be locked after ten as it currently is?

Agterberg: That's a good question, I don't know.

Lichtfuss: A lot of their front doors are facing the back way. So, you have to walk around, but the reason they have those side doors locked after ten is so that they have to pass by the front desk which is critical. That would probably stay, I don't see that changing. But overall, I don't like this.

Jaume: I feel like I support this because security is really important in housing. I wonder if the all access part for residents who live on campus would be hard. I wonder if that would be disruptive. If we all had the ability to walk through the dorms from one place to another that could be disruptive.

Myers: So, Nathan just mentioned that if someone found a card on the ground, they had access to all the dorms. I know that right now, your card can't swipe at other places, but you can go in the front. So, I feel like if you can go in the back door it would be less secure. The front desk people would be used to them. I was trying to apply it to a bigger, less likely scenario. If there were an active shooter scenario would people stop and need to remember their ID card?

Moralez: I lose my card a lot. Like, a lot. I just know a lot of other students that would have a similar problem. Last year when we had that super bad cold spell, what if I walked out of the building and I'm just trapped and have nowhere to go. Then I die. I think this is just another thing, like Oktoberfest 24/7. I understand the security risk, but people get into the buildings any way they want. You can wait, I wait for someone to walk in or to open it for me. People already use these buildings to walk through. I feel kind of disrespected that as an RA I am just not hearing about this. This wasn't brought up; I wasn't asked about this as an RA.



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This is really frustrating for me to hear. I think a lot of other people will be frustrated as well.

Nielsen: We're one of two schools that have open access during the day out of all UW Schools.

Nader: I think all my points have been said but I would say that they should send an email out to all students, not just students in Res life.

Wolfe: In exchange for safety you're always giving up something. I had a friend that went to River Falls for some time. When she was staying in the dorm a man started following her and she ran into the dorm and swiped in and he was locked out. If you were at your own home, you would probably lock the door behind you. There was another situation where a student punched into a masque and entered safely. I think this is huge for safety.

Schock: I think the point I wanted to make has been made. I'm frustrated with Residence Life at this moment. If they want our opinion, I want to see their budget. I'm frustrated especially because they said they won't take our opinion into consideration.

Ericson: I'm frustrated they haven't given us notice so far. There are people coming back who have no idea what's going on. Rushing this isn't smart.

Agterberg: We talked to Vitalliano about showing the budget. Heidi will be back next semester to talk about it. If we're passionate about it, we can have an executive action from the voice of senate. This would be sent to Heidi and Vitalliano. I don't want to do that unless I know ya'll are opposed to this and want us to try something.

McClain: I thought director Wolfe made some really good points. I know for me my ID wouldn't have worked on the first try. I know sometimes if you're in a rush it might not work, and you can't rush inside. I agree, I don't think this will go over well. We were just talking about how they won't like the extra step for email and now for housing it won't go over well.

Lyon: I think more of a thing is it's rushed, and nobody knew about it. The fact that it's implemented right when we get back from break is hard. A lot of people from White are moving to a different hall, and we're going to have to swipe every time I have a box and have to move into a different hall will be hard. I don't think I got an email about it.

Goodreau: Thinking about if this did go through anyways, and thinking about the inconvenience of losing your ID. I was thinking about security in elementary schools. What if there was a buzzer system where that person would have to buzz in if they lost their ID. I do think that could be abused but that's just a suggestion.

Jaume: I just wanted to reiterate Dana's point. We are one out of two UW schools and that we're not the norm. Again, safety and as a female person on campus I think we can all make excuses for why this is inconvenient. But it will be more safety than inconvenience.

Lichtfuss: The argument that we're not the norm, I'd rather stand out than be the norm. We're a different community than any other school. The person who was following Director Wolfe's friend, it possibly could have been at night, so it was nighttime hours and it is locked behind you. Overall, I don't think we're going to



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change anything. I'm in res life and I'm pretty sure this is happening regardless.

As far as talking about it, I'm not sure how useful it is.

Packard: This has little to do with graduate students. I don't appreciate that we're just hearing about it now. Is there a more concerted push toward security. Since we have this all dorm lock ID access. We have mentioned 300+ cameras on campus. We have DUO. All together they lock down on security. Also, with security, I'm not sure if it's with the dorms but times you swipe in and swipe out, but it'd be interesting to see together.

Agterberg: The issue I have with it, I felt less safe if I forgot my ID and was stuck outside. You literally have to knock or text someone. I personally feel less safe without knowing if anyone can let me in. That's an issue I have. If we had a buzzer system I'd understand. We're supposed to be implanting security cameras.

Ericson: I strongly support having the executive council send something, if anything pushing it back a semester.

Nielsen: Would everyone be in favor of the executive team putting this together?

Lichtfuss: Move to end discussion.

Wiza: Seconded.

PASSED.

XIII. Announcements

Myers: Please vote for me.

Wolfe: Some folks are going to Howie's after the meeting.

McCord: Friday's the last day to get the blankets in.

XIV. Adjournment

Wiza: Motion to adjourn.

McCord: Seconded.

PASSED

ADJOURNED