

Business Services

Fall 2018 Chairs' Workshop





OVERVIEW

- Introduction Sandy Chapman, Controller
- Risk Management, Cash & Card Handling, Signature Authority, Chargebacks, & Gift Funds
 - Sandy Chapman, Controller
- Contracts
 - Nathan Schlavensky, Contract Administrator
- Purchasing and Procurement Cards
 - Mike Gasper, Interim Purchasing Director
- e-Reimbursement, Travel, Payment to Individual Reports, and Invoices
 - Mike Gasper, Accounts Payable Manager
- Closing Sandy Chapman, Controller





RISK MANAGEMENT REMINDERS

- Contact Business Services...
 - Prior to scheduling an event/activity on campus to ensure the university is managing the risk associated with the event/activity.
 - If a liability, property loss, or claim occurs on campus.
- Ensure drivers have been authorized to drive.
 - Vehicle Use Agreement (VUA)
 - Electronic Form for Employees & Students
 - Paper Form for Volunteers
 - See <u>FAQs</u> and submit additional ones to Business Services
 - VUA must be completed even if driving your personal vehicle.
 - Driving record is reviewed by Police Services.
 - Unapproved drivers receive notification from Police Services.





CASH HANDLING

- Faculty & Staff Cash Handling Procedures
- Faculty & Staff Cash Handling Training
 - In-Person
 - E-Training
- Student Organizations





CARD HANDLING

- Comply with Payment Card Industry Data Security Standard (PCI DSS)
 - Qualtrics Questionnaire to Departments/Merchants
 - Procedures
 - Training
 - UW Sytem Audit





SIGNATURE AUTHORITY

- Signature Approval with WISDM Manager unless able to Designate via Signature Authority Form
- Business Services Documents Only < \$5,000
 - Food Expense Approval
 - Invoices
 - PIRs (Payment to Individual Report)
 - Purchase Requisitions
 - Revenue/Expense Transfers





CONTRACT SIGNATURE AUTHORITY

Delegation of Contract Signature Authority

- ∪W System Board of Regents → UWL Chancellor → Authorized UWL employees
- Authorized employees will always have a limited scope for the contracts they can sign.
- <u>UWL Contracting Personnel</u> by Chancellor Gow per Board of Regents Policy 93-1

Do not sign a contract without contract signature authority!

- Unauthorized signatories may be held personally liable for the contract.
- The contract may be held unenforceable.





CONTRACTS

WHAT IS A CONTRACT? (Look for these Elements)

- Is there a legally enforceable agreement between two or more parties?
- Does the agreement bind the parties to perform specific mutual responsibilities, promises, and obligations?
 - o Is there a clearly defined offer? (e.g., price terms, delivery dates, etc.)
 - o Is there a signature block or other means to accept the offer?
 - Is each party getting "something" <u>sufficient?</u> (e.g., money, services, promises)
- Look at the substance of the document, not the title. It may still be a contract even if the words "contract" or "agreement" do not appear in the title.





CONTRACT PROCEDURES

- A <u>Contract Routing Form</u> is completed.
 - The Department provides:
 - The Contract (or asks for creation of a new contract)
 - All necessary supporting documentation
 - All required Departmental approvals
- 2. Contract is reviewed and modified (as needed) by the Contract Administrator.
- 3. Contract is routed for signatures.
- 4. Fully executed contract is retained & a copy is sent to the Department & Contractor.





PURCHASING PROCESS OVERVIEW

Determine requirements and anticipated spend for desired items

Confirm whether covered under MANDATORY CONTRACT

Determine whether there is an OPTIONAL CONTRACT that can be utilized

Purchase > \$5,000 - SIMPLIFIED BID

Purchase > \$50,000 - REQUEST FOR BID/REQUEST FOR PROPOSAL





SPECIAL CONSIDERATIONS

| PRODUCT/SERVICE | PROCESS/APPROVAL | |
|----------------------------------|--|--|
| Legal Services | Governor approval via RPA | |
| Printing | Must work with Purchasing Office | |
| Telecomm Equipment | Work with Telecomm Specialist | |
| Furniture/Remodeling | Work with Campus Planning | |
| Computer/Software/Printer/Copier | Work with ITS | |
| Shop@UW | Use as preferred vendor for supplies | |
| Sole Source | Approval by UWSA and Governor | |
| Bus, Charter Services | Obtain quote/submit Purchase Requisition | |
| Temporary Help | Must utilize Mandatory State Contract | |
| Purchases > \$50,000 | Must work with Purchasing Office | |

LA CROSSE

PURCHASES > \$50,000

| REQUEST FOR BID (RFB) | PROCESS ELEMENT | REQUEST FOR PROPOSAL (RFP) |
|---------------------------------------|--------------------|--|
| Specifications | REQUEST | Outcomes |
| Meet Minimum Criteria, Lowest Cost | RESPONSE | Outline capabilities, Cost Considered |
| Lowest Responsible Bidder | AWARD | Evaluation Committee Scores (technical/cost) |
| Lowest Bidder on Price | NEGOTIATION | Any or all proposers prior to award |
| 3 months | TIMEFRAME | 6 months |





PROCUREMENT CARDS

- Only the cardholder is authorized to make purchases with the card do not allow others to use your card.
- Turn in statements timely
 - Attach itemized receipt for each transaction
 - Note business purpose for each transaction
 - Indicate transfer for a transaction if necessary
- Use the university address (855 East Ave) for shipping do not ship to your home or office address.
- Handle erroneous charges, disputes, and/or returns ASAP contact the vendor.
- Report lost or stolen cards to US Bank IMMEDIATELY Business Services can help.
- Audits Business Services & UW System





BEFORE USING A PROCUREMENT CARD – Review the following:

- Cardholder and supervisor responsibilities
- Card limit and default funding with Purchasing Office
- Contracted vendors and mandatory state contracts
 - Shop@UW for supplies
 - CDW-q for computer peripherals
 - Fox Word Travel / Concur for airfare and lodging
 - Enterprise & National for rental vehicles
- <u>Ineligible vendor list</u> and high risk MCCs (Merchant Category Codes)
- Restricted purchases list such as greeting cards, Amazon Prime Memberships, flowers & decorations
- How to obtain Sales Tax Exemption
- What is Split Purchasing? Making multiple billings/charges for a single purchase to avoid the single transaction limit.
- What is Serial Purchasing? Making purchases with the same vendor for the same commodity or service without utilizing a competitive process. (PRO-C-27)





PCARD FOR TRAVEL

- Business-Related Travel Expenses Allowed
 - Airline Tickets
 - Lodging
 - Rental Car/Rental Car Gas
 - Hotel/Airport Parking
 - Other Transportation
 - Training/Conference Registrations
- Business-Related Travel Expenses Not-Allowed
 - Meals
 - Parking Fines





TRAVEL

- Travelers must submit one TER (Travel Expense Report) per trip.
 - The only exception is if additional funding is available later in fiscal year
- Per UW System Administrative Policy 405-General Travel and Expense, all UWL sponsored travel must be booked and purchased in the UW TravelWise program, either within Concur or with Fox World Travel.
 - This pertains to faculty, staff, students, guests, and groups.
- Use of online brokers or search sites such as Expedia, Travelocity, Kayak,
 Airbnb, etc. are prohibited and will not be reimbursed by the University.





LODGING

- UWSA Policy 410 Purchase & Payment of Lodging:
 - All non-conference lodging must be reserved within Concur or with a Fox World Travel agent.
 - Lodging/Meal & Incidental Calculator
 - <u>UW System Hotel Directory</u>
 - Reserve contracted properties when available. They are displayed as "most preferred" in Concur.
 - Exception is the conference site hotel check Concur first for best rate.
 - Concur has a mobile app for smart phones.





TRANSPORTATION

- UWSA Policy 425 Use of Personal Vehicles, Rental Cars, and Fleet for Business Transportation:
 - Local reservations can be made directly with Enterprise or National
 - Out-of-state reservations must be made through Concur
- When Enterprise or National do not serve the location of travel or if vehicles are not available, Hertz may be used under the State of Wisconsin (WSCA) contract
- Authorized drivers age 18-20 are restricted to domestic rentals only.
- Fleet vehicles are available through Facilities Management.





e-REIMBURSEMENT

- e-Reimbursements must be submitted within 90 days from the last day of travel or invoice purchase date.
- For Academic Affairs ADAs will enter e-Reimbursement on behalf of the traveler.
- Only a traveler may assign an alternate to enter expenses on their behalf.
- e-Reimbursements are paid via a separate direct deposit and are not included in the employee's paycheck.
- e-Reimbursement trainings are posted on the Business Services home page.





e-REIMBURSEMENT

- Relocation taxable beginning January 1, 2018
- Upgrade to SFS 9.2 expected in early October
- On-Campus Expense Reimbursement Training Sessions in late September and early October
- e-Reimbursement audit transitioning to UW-System





INVOICES

- To approve an invoice for payment, include the following information on the face of the invoice:
 - Funding string
 - WISDM manager signature or person with signature authority
 - Signature date
 - Business purpose
 - Purchase Order Number, if applicable
- UWL is tax exempt in the state of Wisconsin





PAYMENT TO INDIVIDUAL REPORT (PIR)

- All PIRs must have a contract attached if payment is for performing a service.
 - Academic Support Services Agreement (ASSA) required for a contractor or an individual.
 - Speaking Engagement Agreement required for an unpaid speaker.
 - All PIRs must have a current IRS Form W-9, Request for Taxpayer Identification Number, attached.





Chargebacks for Services

- Weekly
 - Campus Stores
 - Facilities Maintenance
 - Passenger Fleet

Monthly

- Admin Overhead Assessment
- Auxiliaries
- Campus Cash Admin Fee
- Camp Internal Fee Assessment
- Centrex Phone
- Digi-Copy
- Local & Long Distance Phone
- Postage
- US Cellular
- Utilities (Cooling, Electricity, Steam)

Quarterly

- Copier
- Annually
 - Green Energy Surcharge





GIFT FUNDS

- The UWL Foundation makes a gift to the University that is deposited into a Fund 233 Gift Account.
- The use of gift funds are governed by State of Wisconsin, University of Wisconsin System, and university policies.
- WISDM managers must regularly monitor the balances in their Fund 233 Gift
 Accounts to ensure compliance with university deficit account policy. Payments will
 only be made from accounts with a sufficient balance.
- Fund 233 Gift Account balances will carry over to the next fiscal year.





LOOKING AHEAD...

- Policies
 - Clothing
 - Food / Hosted Meals & Events
- Procedures
 - Contract Administration
 - Invoice Payment
- Resources on Web
 - Printing and Purchasing
 - PCard
 - Transfers & Chargebacks
- Training
 - E-Reimbursement
 - PCards
 - WISDM





Who to Contact in Business Services for Assistance?

Any Inquiry – Kelly Arnost, Operations Program Associate, karnost@uwlax.edu or BusinessServices@uwlax.edu, 785-8554

Card Handling – Kristen Piske, kpiske@uwlax.edu, 785-5253 or Sandy Chapman, schapman@uwlax.edu, 785-8599

Cash Handling - Lisa Drazkowski, Idrazkowski@uwlax.edu, 785-8546

Chargebacks – Julia Langer, <u>ilanger@uwlax.edu</u>, 785-8550

Contract Administration – Nathan Schlavensky, nschlavensky@uwlax.edu, 785-8569

Drivers Authorization - Sandy Chapman, schapman@uwlax.edu, 785-8599

e-Reimbursement, Educational Assistance, & Employee Relocation – Mike Gasper, mgasper@uwlax.edu, 785-8555

Expense/Revenue Transfer Forms – Julia Langer, <u>ilanger@uwlax.edu</u>, 785-8550

Food Approval Forms – Mike Gasper, Mike Gasper, mgasper@uwlax.edu, 785-8555

Gift Funds - Sandy Chapman, schapman@uwlax.edu, 785-8599

Grants - Spencer Green, sgreen@uwlax.edu, 785-8552

Invoice Payment – Mike Gasper, mgasper@uwlax.edu, 785-8555

PCards - Sandy Chapman, schapman@uwlax.edu, 785-8599

Printing – John Elmer, jelmer@uwlax.edu, 785-8530

Purchasing – Amanda King, aking@uwlax.edu, 785-8724, or Mike Gasper, mgasper@uwlax.edu, 785-8555

Risk Management - Sandy Chapman, schapman@uwlax.edu, 785-8599

Travel – Mike Gasper, mgasper@uwlax.edu, 785-8555

Sales Tax on Purchases – Beth Naas, bnaas@uwlax.edu, 785-8612

Shop@UW - John Elmer jelmer@uwlax.edu, 785-8530

Signature Authority - Sandy Chapman, schapman@uwlax.edu, 785-8599



