

From: UWL Canvas Administrator

Subject: Canvas Enrollment Problem Update [02-01-19]

To instructors using Canvas

UW System has notified campuses that the primary Canvas Course Enrollment Problem has been resolved.

This means that all students "officially" enrolled (via WINGS) in your Canvas courses should have access to the course materials. These enrolled students will not appear on the course roster as inactive.

However, students who drop your course will continue to be listed on your roster as inactive. At this time, Canvas courses are set up so that you cannot delete these students from the roster. Although listed on your roster, "inactive" students do not have access to any of the course materials.

Also be aware that when students add/register for your course, they will not appear immediately in your Canvas course roster. The process will take at least one day and maybe two days before they are listed in your course roster.