FYI: Upcoming Changes to HRS Security Requests

UW System Approvers,

In the second half of February 2021, OIM will be replaced with a new provisioning process housed within HRS. This is being done to reduce the costs associated with OIM and to improve the functionality. The new solution will have the look and feel of HRS that you are used to and will generally be easier to navigate. We will provide more information as well as training opportunities in the coming weeks.

In the interim, we wanted to let you know that making requests will now be a designated role assigned to users you approve. Please send us the list of individuals at your institution that you would like to be able to make access requests so that we can ensure they are provisioned in time for the launch.

Thank you,

Service Operations
UW-Shared Services

The Support Team is available Monday-Friday, 7:45 a.m. - 4:30 p.m. Any inquiries received after 4:30 p.m. will be handled the following day.

HRS administrators can reach out to serviceoperations@uwss.wisconsin.edu for assistance. Employees should contact their local administrative office.

Visit the website by going to https://uwservice.wisc.edu/administration/ for updates, recent communications, and links to resources.