1) UWL Technology Inventory Project
2) Printer Purchasing Process and Plans
3) ITS Client Services Dedicated Support Plan
4) Akindi Update
5) Password Reset Self Service
6) VOIP Issues and Processes
7) Cisco AMP, Cyber Security Update, E-mail Warnings
8) Classroom
9) What’s New With Office 365
10) PeopleSoft 9.2
Printer Purchasing Process and Plans

Printer purchases originate through ITS Dedicated Support Professionals

Low to medium volume printers will be remain HP models, extended maintenance contacts are available from Lofller

Medium to high volume Canon printers are purchased through Lofller and includes maintenance.

New Pay to Print units to be installed in Murphy Library, Student U, and Centennial

Lower support costs, lower price per page
ITS Client Services Dedicated Support Plan

Bill Thomas
Chancellor’s Office
Admin & Finance

Travis Stuckey
CASSH
CATL

Lori Schroeder
Student Affairs
Diversity & Inclusion

Matt Bornheimer
CBA
Academic Affairs
Murphy Library

Scott Haigh
CSH
Grading that gives you actionable data. Instantly.
Grade multiple choice assessments using regular paper and any scanner!

CREATE FREE ACCOUNT  REQUEST A DEMO

Your assessment, your sheets
Select a template and customize it including pre-filling student information.

Actionable data
Pinpoint student gaps in understanding and what concepts need to be readdressed.

Immediate Feedback
Provide your students with corrected sheets to show them where they can improve.
VOIP Issues and Processes

Add
Move
Employee Exit
Self Service Portal
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<thead>
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<th>Direct link</th>
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<tbody>
<tr>
<td>Seating capacity:</td>
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<td>Seating type:</td>
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<td>Room type:</td>
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<td>Lighting control:</td>
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<td>Writing surface:</td>
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<td>Display technology:</td>
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<td>Input types:</td>
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<td>Assistive Listening system:</td>
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<td>Wireless presenter:</td>
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**Links**
- [View workstation](#)
- [360 panorama](#)
- [Instructional video](#)
- [Instruction set](#)
- [Tech guide](#)
New classroom updates for 2019

- Wimberly rooms 202, 206, 216, 217, 226, 228, 229 & 230
- Centennial 1309 and 1400
- 28 new laser projectors, wireless microphone systems to meet FCC
Videoconferencing and lecture capture

• Mediasite lecture capture tools will be integrated into Canvas

• Webex now being used for classroom collaboration rather than just for conference calls
Video and Multimedia Production

- Studio Recording
- Field Recording
- Recorded or live streaming
- Consultation/training
- Digitizing & duplication
- Multimedia editing lab
- Video Lab
PeopleSoft 9.2 Upgrade
Administrative Support Workshop

ITS Things You Should Know