LibQUAL+ Survey Sample & Response Rates

Academic Staff – 100% of Population (Except Library Staff)

Total Population: 429 Total Response: ?

Faculty - 100% of Population (Except Library Staff)

Total Population: 302 Total Response: 72 Response Rate: 24%

Graduate Students - 100% of Population (Except Learning Communities)

Total Population: 325 Total Response: 98 Response Rate: 30%

Classified Staff – Random Sample

Total Population: 371 Total Response: ?

Acceptable margin of error=10% Acceptable confidence level=90%

Population size=394
Response distribution=50%

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These parameters yield a necessary sample size of 58.

Assume an invitation response rate of 20%.

58 is 20% of 290, invitations sent to 290 classified staff.

(290 is 74% of the total population of 394.)

Undergraduate Students – Stratified Sample Based on Classes

Total Population: 7303 Total Invitations: 1746 Total Response: 269 Response Rate: 15.4%

Undergraduate Students - Freshman - Random Sample

Total Population: 1532 Total Response: 87

Response Rate to 433 Invitations: 20%

Acceptable margin of error=10% Acceptable confidence level=90%

Population size=1532 Response distribution=50%

Above parameters require a **sample size of 65**. Assume an invitation response rate of 15%. 65 is 15% of 433, invitations sent to 433 freshman. (433 is 28% of the total population of 1532.)

Undergraduate Students – Sophomores – Random Sample

Total Population: 1577 Total Response: 67

Response Rate to 433 Invitations: 15.4%

Acceptable margin of error=10% Acceptable confidence level=90% Population size=1577 Response distribution=50% Above parameters require a **sample size of 65**. Assume an invitation response rate of 15%. 65 is 15% of 433, invitations sent to 433 sophomores. (433 is 27% of the total population of 1577.)

Undergraduate Students – Juniors – Random Sample

Total Population: 1688 Total Response: 33

Response Rate to 440 Invitations: 7.5%

Acceptable margin of error=10% Acceptable confidence level=90% Population size=1688 Response distribution=50%

Above parameters require a **sample size of 66.** Assume an invitation response rate of 15%. 66 is 15% of 440, invitations sent to 440 juniors. (440 is 26% of the total population of 1688.)

Undergraduate Students – Seniors – Random Sample

Total Population: 2506 Total Response: 48

Response Rate to 440 Invitations: 11%

Acceptable margin of error=10% Acceptable confidence level=90%

Population size=2506 Response distribution=50%

Above parameters require a **sample size of 66**. Assume an invitation response rate of 15%. 66 is 15% of 440, invitations sent to 440 seniors. (440 is 18% of the total population of 2506.)