Hello and welcome to the first SSS newsletter of the 2017-18 academic year! This is a great place to stay updated on what’s going on in the program, as well as to find out what current and former SSS students and staff are up to!

For all of you who are new to the SSS community, here is a bit of info about the program:

Student Support Services, also known as SSS, is a federally funded TRIO program serving students who are first generation, have high financial need, and/or have a documented disability (varying abilities). Fun fact! The name TRIO isn’t an acronym; it actually refers to the first three programs that fell under the TRIO umbrella: SSS, Upward Bound, and Talent Search. Now there are eight different TRIO programs, all of which share a common purpose: helping students succeed.

The primary function of SSS is to provide a comprehensive, supplemental advising to students. You will receive advising support regarding academic, financial, career, and personal issues throughout your time with SSS.

Another important resource that is available to you in the office is tutoring. SSS has tutors in the areas of mathematics, science, and writing. This is a free resource that you should utilize sooner rather than later. New students to the program should utilize the writing center at least once this semester!
Nate Emerson, Advisor

I am joining the SSS team here at UWL after a long career at Southeast Technical and Community College in Winona, MN, including most recently as Vice President of Student Affairs. For the last eight years while VP of Student Affairs I have also been fortunate to teach a developmental math class to new freshman.

Early in my career I worked in admissions, financial aid, academic advising, the learning resource centers and institutional research.

As SSS advisor and Student Success Specialist, I will be providing academic, career, personal and financial advising to SSS participants. I am also leading the Peer Coaching, which pairs upper classmates with new students to SSS.

It has been such a pleasure to be meeting with my advisees this fall, and I truly enjoy the people I work with in SSS. They have made my transition back to advising so welcoming.

I look forward to meeting everyone throughout this academic year.

Makayla Newberry, Graduate Intern

Hi everybody! My name is Makayla Newberry, and I am the graduate intern for SSS! I absolutely loved SSS in my undergrad, so I am incredibly excited that I have this great opportunity to work in SSS and work with some amazing people! My favorite season is the fall, my favorite football team is the Oakland Raiders, and if I could jump into a pool of anything it would be the gooey chocolate fudge they put into DQ cakes. I have walk-in hours in SSS, so please come visit me sometime! I would love to meet all of you!

McKayla Haldorson, Program Assistant

Hi! My name is McKayla Haldorson, and I recently graduated from Western Technical College's Administrative Professional Program. While at Western I served as Western's Student Ambassador for the 2016-2017 school year. In addition to that I was the Wisconsin Region's Communications Director for the academic honor society, Phi Theta Kappa. I continue to be actively involved with Phi Theta Kappa and am currently serving as president for the alumni group of Beta Nu Chi, Western's Phi Theta Kappa chapter.

For fun, I love to read (my favorite author is Colleen Hoover), hang out with family and friends, knit, and live trap, spay/neuter, and release feral cats. I am a huge animal lover and cannot decide if I love cats or dogs more—it’s a tossup. I am thrilled to have the opportunity to work at UW-La Crosse SSS as the Program Assistant and look forward to working with and getting to know you all better!
Greetings,

Welcome back and welcome new students to the SSS Program! I am so excited to meet all of you and hope we can help this to be one of your best semesters at UWL. I am sincere in writing these words that we want you to have the best semesters because we have a lot happening in the world and nationally. I am speaking about the recent event in Las Vegas and here locally on-campus that involved *The Racquet*. Here in SSS we want you to know you always have a place to go and feel safe. We are available for you, to talk, to reflect, to share, or just to say I need someone to listen.

There are also good resources to talk or to listen: *Let's Talk* meets every Friday, 11 a.m. -1:00 p.m., Centennial 1101 (OMSS) and *Like, Comment, Share* (a student discussion group) meets every Wednesday, 3:00 p.m. – 4:30 p.m., 1200 Centennial. Please know you are not alone and there are others who feel as you do.

In the meantime, I hope that you will take advantage of all the great academic services that are provided by the SSS Program. Please take time to note the bulletin board in the SSS hallway for current events and the SSS website for lots of great activities and workshops.

For those of you who are new to UWL the best way to navigate the system is to stay connected to your SSS advisor. They can answer all your questions or help to find resources that will be of help to you.

I think you are very fortunate to be part of the SSS Program because the staff and I are people who care about your success here at UWL and beyond. We have so many services to offer, for example, one-to-one tutoring, workshops to prepare for graduate school and the GRE exam, one-to-one Financial Aid Counseling, evening hours, free printing, on-line appointments with your SSS Advisor and Writing tutors, text messaging service from 8 a.m. – 5 p.m., just to name a few of the incredible services provided by the SSS Program.

These services are only available to students who are SSS eligible and enrolled in UWL SSS Program. SSS is funded by the United States Department of Education under TRIO Programs. TRIO Programs target students who are first in their family to obtain a four-year degree, and/or with financial aid need, and/or with a documented disability.

Additionally, our goal is to help you complete your choice of studies while attending UWL and most importantly feel safe and secure. We are here for you and we only require that you keep us informed throughout your college career. So once again, Welcome Class of 2021! And Welcome Back to all our returning students – we are so happy to see each of you.

Sincerely,

*Sylvia*
CONGRATULATIONS,
MAI CHAO!

2017 EOA TRIO
ACHIEVER!

This past April, UWL Alum Mai Chao Duddeck was named a Wisconsin Association of Education Opportunity Program Personnel (WAEOPP) TRIO Achiever for her outstanding work as an author, teacher, and community member. As a WAEOPP TRIO Achiever, Mai Chao was automatically nominated for consideration for the Educational Opportunity Association (EOA) TRIO Achiever award, which recognizes those who have carried the spirit of TRIO into their lives and communities all across the Midwest. We are so proud and excited to announce that Mai Chao has indeed been named an EOA TRIO Achiever! She will be recognized at the EOA Presidential Banquet during the annual EOA Conference in Schaumburg, IL, on November 14, where SSS Director Sylvia Jimison will accept the award on her behalf.

Mai Chao, we are honored to have you receive the EOA TRIO Achiever award as an alum of UWL’s SSS and Upward Bound programs. On behalf of everyone here at SSS, Congratulations! You make us very proud, and your being named a TRIO Achiever exemplifies the importance of the work we do to help students succeed in college.
**NEW SERVICES**

SSS now offers a variety of new services, all aimed to better serve you, our students. Please don't hesitate to ask your SSS advisor or any SSS staff if you have questions about anything!

**Evening Hours:** A member of the professional staff will be in the SSS offices until 7 or 8 p.m. Mon-Thu. This is in addition to the peer tutors already scheduled during those times.

**Financial Aid Advising:** Ka Lia Smith from Financial Aid is available in the SSS offices 11 a.m.-12 p.m. every Tue. and Thu. for 1-on-1 meetings with SSS students. Bring all your questions and concerns about student bills, financial aid, loan repayment, etc.

**Text Messaging:** SSS now has a cell phone which will be used for scheduling and signing up for events. SSS students can text 608.797.0466 to set up appointments with their advisors or tutors.

**Free Printing:** Now SSS provides the paper, too! The printer in the science room is available for use to all SSS students. You may print from any computer in the science and resource rooms.

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**WAEOPP MCNAIR/SSS GRAD SCHOOL RETREAT**

Pictured (Front, L-R): Nancy Yang, Kemmesha Thomas, Xia Yang. (Back, L-R): Mary Govacs, Tracie Bateman, Molly Brown, Mai Chao Duddeck, Jason Yang, Corina Valencia, David Fernandez.

On September 29-30, six Student Support Services students and two McNair Scholars attended the McNair/SSS Graduate School Workshop at the Chula Vista Resort in Wisconsin Dells. The workshop focused on explaining what graduate school is, why you would want to go, how to apply, how to get funding, and special tricks and tips to make the process work better. All of the students felt it was very worthwhile and garnered a lot of information from the weekend. If you are interested in attending in the future, talk to your advisor!
Student Support Services
FALL 2017 WORKSHOPS!
All sessions in 2140 Centennial (Unless Specified)

New Student Orientation
Monday, October 23rd (5-6pm)
Wednesday, October 25th (6-7pm)

Come learn about the services SSS provides, strategies for success, and hear from a panel of current SSS students
***New SSS Students MUST sign up for a date listed above

WAEOPP McNair/ SSS Retreat!
Annual Graduate School retreat with Donald Asher in Wisconsin Dells
- See Advisor for details!

Like, Comment, Share
Every Wednesday from (3-4:30pm)
1200 Centennial

This drop-in group is for students who wish to process current events from a culturally inclusive and socially just perspective.

Study Abroad 101
Monday, October 2nd (5-6pm)

Want to study abroad but need some encouragement? Attend an informational session from the Office of International Education and your peers!

Bridge to a Life after Graduation
Thursday, October 5th (7-8pm)
1400 Centennial

A panel of UWL Multicultural Alum will talk about their experiences in college and their lives after graduation.

Financial Aid/FAFSA Sessions
Tuesdays and Thursdays (11-12 noon)

FAFSA Renewal or other Financial Aid questions? Come talk with Ka Lia Smith!

Nuts & Bolts of Graduate School
Monday, October 16 (3:30-4:30pm)

Come and learn the basics of graduate school and so much more!

Career Success
Part 1: Resumes & Cover Letters
Tuesday, October 17 (4-5pm)

Josh Bench from Career Services will cover the ins and outs of resumes, cover letters, and career planning.

Partners in Movement
Sunday, October 22nd (12-5pm)
Student Union

This experiential meeting of the minds, shaped by the principles of anti-racism, is designed for students to explore racism, white privilege and allyhood.

Registration Can Get Sticky!
Advising Workshop
Wednesday, November 15th (6:30-7:30pm)

Come get the ins and outs on scheduling classes with your very own caramel apple.

Scholarship Workshop
Tuesday, November 14th (6-7pm)

Scholarships are a great resource for funding your education. Learn more about how to best apply and use this resource.

Finals Stressbuster!
Thursday, December 14 (4-6pm)

Take a break from studying and come to SSS for Pinterest projects, treats, and fun!
PEER TUTORING

Tutoring is one of the core services we provide for you here in SSS. In addition to the Writing Specialist (Luke Fannin) and Math Specialist (Tracie Bateman), we have an excellent staff of peer tutors here to assist you Monday-Friday between the hours of 8 a.m. - 8 p.m.

MEET THE PEER TUTORS

Rachel Bartram  
Writing

Drew Ebert  
Science

Reece Ebert  
Science

Allison Jahns  
Science

Sean O’Neil  
Science

Cassie Quinn  
Math

Rachel Snyder  
Science

Kim Trochilil  
Science

Emi Wilks  
Writing

Jenae Winter  
Writing

Not pictured: Schyler Gundlach (Math)  
Matt Vehlow (Math)  
Matia Zins (Math)
The Student Support Services (SSS) Leadership Council is open to all students participating in the UW-La Crosse Student Support Services Program who are interested in using their leadership ability to advance the SSS program. Membership consists of 8 student members of Student Support Services. These members will apply yearly to serve on the council.

The purpose of the SSS Leadership Council is to provide opportunities for meaningful, responsible student input and feedback on Student Support Services offerings (tutoring, workshops, advising, social events, etc.) and to promote understanding between students and SSS professional staff. The Council also provides opportunities for mentoring, student leadership activities and leadership training.

The 2017-18 Leadership Council consists of two returning members and six new members! If you're interested in applying to be a part of the 2018-19 Leadership Council, look for more info in Spring Semester.

MEET THE 2017-18 LEADERSHIP COUNCIL

Haley Gudmundson  Collin Heyerdahl  Makayla Kellner  Kaylee Miller

Jordan Nagel  Ashley Schoenbeck  Not pictured: Alexandra Donowa, Erin Nulty
SSS is a department of the Division of Student of Life and the subdivision of Diversity & Inclusion.

Staff:
Sylvia Jimison, Director
McKayla Haldorson, Program Assistant
Mic Nauman, Advising Coordinator
Lynette Prieur Lo, Senior Advisor
Nate Emerson, Advisor
Tracie Bateman, Math Specialist
Luke Fannin, Writing Specialist
Makayla Newberry, Graduate Intern

Peer Coaching Program
SSS Peer Coaching is an outreach program for first year students new to SSS. Student coaches, who are continuing SSS Students, will be paired with SSS first-year students and mentor them in the following areas:

- Identifying and implementing successful study strategies
- Identifying effective success tools
- Encouraging students in their personal adjustment to campus life
- Fostering involvement in campus activities

If you’d like to be matched with a peer coach, please talk to your advisor!

2017-18 Peer Coaches:
- Molly Brown
- Maggie Cantlon
- Joslyn Diaz
- Kaitlyn Fischer
- Raquel Garcia
- Britney Kocken
- Valerie Jones
- Elizabeth Merkes
- Tatyana Norrington
- Emily Rolf
- Devonre Scott
- Julie Vue

Are you looking for some help with your math homework, but can’t find anyone to help. Try this great app! Photomath can take a picture of the problem right out of your textbook, show you the solution, and even show you the steps used to get it. It is a great helper if you can’t get to a tutor or aren’t sure about a problem or two. If you have any questions on how to use it, stop in the Math Lab and Tracie will be happy to help you.