Couleecap Services at a Glance
Hetti Brown, Executive Director, 608-782-4877

Website: www.couleecap.org
Email: contactus@couleecap.org
Counties Served: Crawford, La Crosse, Monroe, & Vernon
Office Locations:

<table>
<thead>
<tr>
<th>County</th>
<th>Address</th>
<th>Phone</th>
<th>Ph. 1-866-904-4508 (client use only)</th>
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<tbody>
<tr>
<td>Vernon County</td>
<td>Westby (Central Office) 201 Melby Street</td>
<td>608-782-4877</td>
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<tr>
<td>La Crosse County</td>
<td>La Crosse: 700 North 3rd St., Suite 202B</td>
<td>608-782-4877</td>
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<td>Monroe County</td>
<td>Sparta: 217 N. Black River Street</td>
<td>608-269-5021</td>
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<td>Crawford County</td>
<td>Prairie du Chien: 200 E. Blackhawk Avenue</td>
<td>608-326-2463</td>
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*Please contact the listed employee to find out current eligibility requirements and program information.

Apartments/Housing

Couleecap Transitional Supportive Housing (La Crosse, Monroe, and Vernon Counties) ~ Provides limited term affordable housing to homeless individuals and households who need assistance in returning to independent living situations. Participants may remain in the program for up to two years. Participants must be willing to work on self-sufficiency goals. For an application in La Crosse County, contact 608-782-4876. Dana Casberg, Monroe, 608-269-1286; Pam Wood, Vernon, 608-796-9069.

New Hope Permanent Supportive Housing (La Crosse, Monroe, and Vernon Counties) ~ Provides permanent housing to families and/or individuals with disabilities who are homeless. A case manager assists clients to develop goals and monitor progress toward self-sufficiency. For an application in La Crosse County, contact 608-782-4876. Pam Wood, Vernon, 608-796-9069; Dana Casberg, Monroe, 608-269-1286.

Housing First Permanent Supportive Housing (La Crosse County) ~ Provides permanent housing and case management services to single individuals who are homeless and living with a mental health issue. A case manager assists clients to develop goals and monitor progress towards self-sufficiency. Contact Jann Kunz, La Crosse, 608-782-4876.

Homeless Prevention Program (Vernon/Crawford/Monroe Counties) ~ Currently Out of Funding Provides motel vouchers, security deposit, first month’s rent and eviction prevention assistance in Monroe, Vernon and Crawford counties. Tenants must be homeless or in danger of being evicted for lack of rent payment. Must demonstrate the ability to maintain payments beyond assistance. Eligible participants must meet income eligibility guidelines of at or below 30% County Median Income in order to qualify for assistance. Funds for this program are provided by the State of Wisconsin Bureau of Supportive Housing, and types of assistance vary by county. Contact Pam Wood, Vernon, 608-796-9069; Jann Sturmer, Crawford, 608-326-2463; Stephanie Rahr, Monroe, 608-269-3012.

S.O.A.R. Program (Social Security Outreach, Access, and Recovery) (La Crosse/Jackson/Monroe/Vernon Counties) ~ Provides assistance in applying and navigating the application process for Social Security Disability benefits. Eligible persons are individuals who are homeless and have a diagnosed mental illness. Contact Molly Betts, La Crosse, 608-796-2725.

8th Street Apartments (La Crosse County) ~ 2 bedroom apartments in La Crosse for low-income households. Contact Kayla Tally, La Crosse, Kayla.Tally@couleecap.org or 608-796-9092.

Rockland Duplexes (La Crosse County) ~ 3 bedroom duplexes in Rockland for low-income and market-rate households. Contact Kayla Tally, La Crosse, Kayla.Tally@couleecap.org or 608-796-9092.

Kickapoo Ridge/Crooked River Townhomes (Crawford County) ~ 2 and 3 bedroom townhomes in Gays Mills for low-income and market-rate households. Contact Kayla Tally, La Crosse, Kayla.Tally@couleecap.org or 608-796-9092.

Energy Efficiency

Weatherization Program (All Counties) ~ Helps individuals or families improve the energy efficiency of their residences. Weatherization can be done for homeowners or renters. Common services include insulating attics and sidewalls, air-sealing the structure, furnace inspections, and energy conservation measures such as lighting and refrigerator replacement. Work is done at no cost for qualifying households. Contact Denise Vine, Westby, 608-352-9717.
Homeownership / Home Rehabilitation

Homebuyer Counseling (All Counties) ~ Provides homebuyer counseling to individuals planning to purchase a home. No income restrictions. Counseling meets Fannie Mae requirements for accessing the First-Time Homebuyer Tax Credit. Fees may apply depending on income. Contact Taylor LeJeune, La Crosse, Taylor.LeJeune@couleecap.org or 608-796-9062. (by appointment only).

Homeownership Programs (All Counties) ~ Helps income-eligible homebuyers purchase their first home, with down payment and closing cost assistance available. Contact Taylor LeJeune, La Crosse, Taylor.LeJeune@couleecap.org or 608-796-9062.

Owner-occupied Home Rehab Programs (All Counties) ~ Helps low and moderate income homeowners rehabilitate their home. Focus is on rehabilitation that makes the home safe, sanitary, and energy efficient. Contact Taylor LeJeune, La Crosse, Taylor.LeJeune@couleecap.org or 608-796-9062.

Employment and Training

Skills Enhancement Program (All Counties) ~ Increases family earned income and benefits by assisting with the training needs of low-income workers. Provides support and financial assistance for tuition, child care, and transportation expenses related to returning to school. Contact Aaron Reimler, La Crosse, Aaron.Reimler@couleecap.org or 608-782-5525.

Job and Business Development (All Counties) ~ Technical assistance to business start-ups and entrepreneurs. Help is available for developing business plans. Contact Aaron Reimler, La Crosse, Aaron.Reimler@couleecap.org or 608-782-5525.

The Gig – Affordable co-working space for entrepreneurs of any income. Desks and offices available for rent. Find out more at www.couleeco.com or contact Aaron Reimler at Aaron.Reimler@couleecap.org or 608-782-5525.

Transportation

Work-n-Wheels Program (All Counties) ~ Provides zero interest auto loans to qualified low-income households. Participants must be currently employed and need a personal vehicle to get to and from their place of employment. Participants must agree to participate in Wisconsin Rideshare when possible. Contact Krista Heinz, La Crosse, Monroe, Vernon and Crawford 608-423-6624.

Prevention Programming

Drug Free Communities Program (Monroe County) ~ Facilitates ATOD prevention programming in Monroe County communities through the support of the Monroe County Safe Community Coalition. Contact Natalie Carlisle, Monroe, 608-269-2391.

Food and Clothing

The Emergency Food Assistance Program, TEFAP (All Counties) ~ Provides food to pantries, meal sites, and shelters. Couleecap acts as an Emergency Food Organization handling the distribution of TEFAP food to pantries in the four county area. Contact Jann Sturmer, Crawford, 608-326-2463; Stephanie Rahr, Monroe, Vernon, & La Crosse, 608-269-3012.

Emergency Food Pantry (Crawford and Monroe Counties) ~ Provides food to residents with an emergency need and who qualify within income guidelines. Contact Jann Sturmer, Crawford, 608-326-2463; Stephanie Rahr, Monroe, 608-269-3012.

Bargain Boutique (Crawford County) ~ Thrift store in Prairie du Chien that allows individuals to buy quality and affordable donated items. Items provided in an emergency situation. Contact Jann Sturmer, Crawford, 608-326-2463.