

HLC Assurance Argument Outline

Criteria and Core Components

Criterion 1. Mission

The institution's mission is clear and articulated publicly; it guides the institution's operations.

Core Components

- 1.A. Mission Alignment:** The institution's educational programs, enrollment profile and scope of operations align with its publicly articulated mission.
- 1.B. Mission and Public Good:** The institution's operation of the academic enterprise demonstrates its commitment to serving the public good.
- 1.C. Mission and Diversity of Society:** The institution provides opportunities for civic engagement in a diverse, multicultural society and globally connected world, as appropriate within its mission and for the constituencies it serves.

Criterion 2. Integrity: Ethical and Responsible Conduct

In fulfilling its mission, the institution acts with integrity; its conduct is ethical and responsible.

Core Components

- 2.A. Integrity:** Actions taken by the institution's governing board, administration, faculty and staff demonstrate adherence to established policies and procedures.
- 2.B. Transparency:** The institution presents itself accurately and completely to students and the public with respect to its educational programs and any claims it makes related to the educational experience.
- 2.C. Board Governance:** In discharging its fiduciary duties, the institution's governing board is free from undue external influence and empowered to act in the best interests of the institution, including the students it serves.
- 2.D. Academic Freedom and Freedom of Expression:** The institution supports academic freedom and freedom of expression in the pursuit of knowledge as integral to high-quality teaching, learning and research.
- 2.E. Knowledge Acquisition, Discovery and Application:** The institution adheres to policies and procedures that ensure responsible acquisition, discovery and application of knowledge.

Criterion 3. Teaching and Learning for Student Success

The institution demonstrates responsibility for the quality of its educational programs, learning environments and support services, and it evaluates their effectiveness in fulfilling its mission. The rigor and quality of each educational program is consistent regardless of modality, location or other differentiating factors.

Core Components

- 3.A. Educational Programs:** The institution maintains learning goals and outcomes that reflect a level of rigor commensurate with college-level work, including by program level and the content of each of its educational programs.
- 3.B. Exercise of Intellectual Inquiry:** The institution's educational programs engage students in collecting, analyzing and communicating information; in practicing modes of intellectual inquiry or creative work; and in developing skills adaptable to changing environments.
- 3.C. Sufficiency of Faculty and Staff:** The institution has the faculty and staff needed for effective, high-quality programs and student services.
- 3.D. Support for Student Learning and Resources for Teaching:** The institution provides student support services that address the needs of its student populations, as well as the teaching resources and infrastructure necessary for student success.
- 3.E. Assessment of Student Learning:** The institution improves the quality of educational programs based on its assessment of student learning.
- 3.F. Program Review:** The institution improves its curriculum based on periodic program review.
- 3.G. Student Success Outcomes:** The institution's student success outcomes demonstrate continuous improvement, taking into account the student populations it serves and benchmarks that reference peer institutions.

Criterion 4. Sustainability: Institutional Effectiveness, Resources and Planning

The institution's resources, structures, policies, procedures and planning enable it to fulfill its mission, improve the quality of its educational programs, and respond to future challenges and opportunities.

Core Components

- 4.A. Effective Administrative Structures:** The institution's administrative structures are effective and facilitate collaborative processes such as shared governance; data-informed decision making; and engagement with internal and external constituencies as appropriate.
- 4.B. Resource Base and Sustainability:** The institution's financial and personnel resources effectively support its current operations. The institution's financial management balances short-term needs with long-term commitments and ensures its ongoing sustainability.
- 4.C. Planning for Quality Improvement:** The institution engages in systematic strategic planning for quality improvement. It relies on data, integrating its insights from enrollment forecasts, financial capacity, student learning assessment, institutional operations and the external environment.